

***We Will Help You to
Become a Skilled Mediator
or
Conflict Coach***

- Training by distinguished professionals who teach you the latest, up to date practice.
- A support system to grow your practice, network and work with other class participants and trainers.
- Prerequisite training for collaborative practice and divorce coaching.
- Another service to provide to your clients or employers as a trained mediator.
- Fulfillment of International Academy of Collaborative Professionals (IACP) Standards of practice.
- The Connecticut Mediation Workbook and signed copy of Peaceful Colors by: G. Shapiro, MA.
- Periodic referrals from Connecticut Mediation



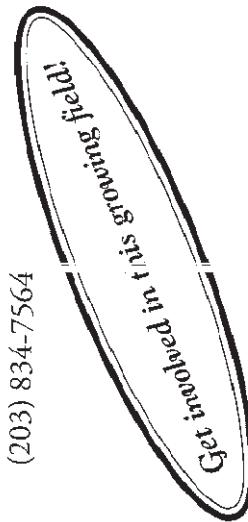
***CT Legal Professionals have
voted us as one of "The Best"***

**CONNECTICUT
MEDIATION TRAINING**

P.O. Box 7381

Wilton, CT 06897 – 7381

(203) 834-7564



Voted best in CT

***Conflict
Management
and
Mediation
Training***



*Everything you need
to be an effective, skilled mediator
and help people get to "Yes"*

(203) 834-7564

www.ConnecticutMediation.com

E-mail: Gailshap@optonline.net

Training At Your Office For

Mental Health Professionals
Attorneys
Elder Care Professionals
Service Providers
Clergy
Medical Professionals
Consultants
Small Businesses
Corporate Peers
School Staff
Hospice Providers



*To book a training or reserve your space,
please E-mail training coordinator
Gail Shapiro at:
Gailshap@optonline.net*

Mediation Skills Are Essential

Professional mediators can help those in conflict to make lasting agreements without ruining relationships. Skilled negotiators can always achieve win/win agreements.

Curriculum Overview:

- * Steps in the mediation process
- * Fact gathering, communication methods, effective questioning, reframing, problem solving strategies
- * Dealing with angry clients
- Ethics and standards for mediators and collaborative professionals
- * Understanding client centered, interest based, facilitative conflict resolution
- * Negotiation techniques
- * Neutralizing power imbalances
- * Uncovering hidden agendas, understanding positions vs. interests
- * User friendly personality assessment and conflict resolution tools.
- * Starting and building your practice
- * More hours of practicing the essential skills than any other conflict resolution training program

Registration Form

Organization _____

Name _____

Profession/Occupation _____

Mailing Address _____

Work Phone _____

Home Phone _____

Email _____

Fax _____

Additional information:

___ \$750.00 per person tuition for groups of 10 or more if paid in full 3 weeks early.

___ I am not part of a group but I am interested in being trained with a group in my area.

Please send payments to:
Connecticut Mediation
P.O. Box 7381 Wilton, CT 06879

* Refund given less a \$35.00 handling charge up to 10 days prior to start of program